

**GMS**  
**REGISTRAR LTD**  
89 Alpha Park,  
Cleveland, Ohio, USA

*Hereby Certifies*

**Acuity, Inc.**

11710 Plaza America Drive, Suite 700  
Reston, VA 20190

*Complies with the requirements of*

**ISO/IEC 20000-1:2018**

*and has successfully implemented a Service Management System  
which has been registered by GMS Registrar Ltd.*

**Scope: Information Technology, Acquisition  
and Program Management, Systems  
Engineering, and Technical Support Services.**

*Certificate Number: 1041*

*Original Certification Date: 12/29/2010*

*Date of Certification: 11/18/2020*

*Certification Expiration: 11/5/2022*



  
Jennifer Pluss  
Certification Director  
GMS Registrar Ltd  
www.gmsaudit.com